MalcolmDubato, LLC

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MELANIE BRENNAN, BSW, MBA
CCM, CDMS, CLCP, ICVE, MCRSP

NOT RETAINED

PROFESSIONAL LICENSES AND CERTIFICATIONS

Certified Life Care Planner [CLCP] Certificate #1771 Expires 6/30/2029
International Commission on Health Care Certification; *requires completion of 80 CEUs with 8 in ethics every 5 years*

Certified Case Manager [CCM] #4265934 Expires 5/31/2029
Commission for Case Manager Certification; *requires completion of 80 CEUs with 8 in ethics every 5 years*

Certified Disability Management Specialist [CDMS] #4265934 Expires 5/31/2029
Commission for Case Manager Certification; *requires completion of 80 CEUs with 4 in ethics every 5 years*

International Certified Vocational Evaluator [ICVE] #2092 Expires 5/31/2026
College of Vocational Rehabilitation Professionals; *requires completion of 40 CEUs with 6 in ethics every 2 years*

Maryland Certified Rehabilitation Service Practitioner [MCRSP] #N0213 Expires 12/11/2026
Maryland Workers' Compensation Commission; *requires completion of 12 CEUs every 3 years*

EDUCATION

Vocational Evaluations & Assessment, Transferrable Skills & Employability Analysis, and Advanced Transferable Skills
Vocational Rehabilitation Association (VRA) of Canada Completed in February 2025

Life Care Planning Program Completed in July 2024
Institute of Rehabilitation Education and Training (IRET). *Required completion of a peer-reviewed Life Care Plan, independent study, and completion of a 120-hour certification class divided into six modules addressing life care planning methodology and best practices, forensics and expert testimony, amputations, burns, chronic pain, hearing impairment, organ transplant, psychiatric disorders, pulmonary disease, spinal cord injury, traumatic and non-traumatic brain injury, and visual impairment.*

Master of Business Administration Graduated in August 2008
University of Phoenix, Phoenix, AZ. *Required completion of 39 credit hours addressing such relevant topics as human capital development and training, human resources systems, resource optimization, and risk assessment and management.*

Bachelor of Social Work Graduated in May 2002
McDaniel College (formerly Western Maryland College), Westminster, MD. *Graduated Summa Cum Laude from the Honors Program. Required completion of a two-semester practicum, providing supervised individual and group therapies to children in residential treatment for emotional and psychiatric disorders.*

PROFESSIONAL SKILLS

LIFE CARE PLANNING

Determining present and future cost projections for medical care and services associated with, but not limited to:

- Medical procedures and evaluations
- Medications
- Therapeutic modalities
- Diagnostic imaging
- Durable medical equipment and supplies
- Transportation
- Structural and environmental modifications
- Community support services
- Home care and assistance
- Replacement of household services

VOCATIONAL EXPERT OPINIONS

Determining employment and earning capacity in cases such as, but not limited to:

- Personal injury claims
- Medical malpractice and birth injury cases
- Divorce/alimony disputes
- Workers' compensation cases
- Labor and employment cases
- Wrongful death cases

WORKERS' COMPENSATION

Providing injured workers with services such as, but not limited to:

- Medical case management
- Case management
- Psychometric testing
- Labor market surveys
- Vocational evaluation and assessment
- Transferrable skills analysis
- Employability assessment
- Return-to-work plan development

PATIENT ADVOCACY AND ACCESS

Providing patients and their families with services such as, but not limited to:

- Triaging, investigating, analyzing, and resolving patients' concerns regarding their health care, hospital bills, and health and disability insurance coverage and benefits
- Performing audits and quality assurance to ensure accurate, complete, timely resolution of patient concerns
- Developing and implementing processes to ensure compliance with Patient Rights regulations/requirements, including but not limited to: informed consent and decision-making, privacy and confidentiality, hospital billing and financial aid
- Developing and implementing actionable recommendations for improving Patient Experience
- Developing and presenting Patient Rights and Patient Experience training modules to hospital staff
- Developing and presenting health insurance training materials to hospital registration staff and insurance investigators

RELEVANT EXPERIENCE

Damages Expert and Case Manager – MalcolmDubato, LLC	2023 to Present
Manager, Patient Access – Carroll Hospital Center	2019 to 2022
Manager, Patient Relations – Sinai Hospital of Baltimore	2015 to 2019
Lead Investigator, Life & Health – Maryland Insurance Administration	2009 to 2015
Case Manager – Malcolm & Associates, LLC [now MalcolmDubato, LLC]	2006 to 2009

PROFESSIONAL AFFILIATIONS

Associate, International Association of Rehabilitation Professions – Chesapeake Chapter (IARP-C), Professional Sections: Forensics, International Academy of Life Care Planners (IALCP), Rehabilitation Case Management and Transition Services

Board Member and Advocacy Coordinator, Vocational Evaluation and Career Assessment Professionals (VECAP)

NOT RETAINED